



A:

- Towards end, user is OK with assuming what number of steps they are in at this point
- If help does not work, he would expect a support number or email to be available to him to get immediate assistance
- User would force quit if they were stuck on loading page, and would expect to be taken back to the beginning
- If someone is not familiar with Sideline, could we link to it for people to learn more?
- User assumes that arrow in the upper left to exit the flow
- Zoomed in on the product image to see the directions on the device.
- Multiple minutes on final calibration screen would be wrong, expects less than 30 seconds

B:

- User would like to know what the name of the wi-fi is for the non-technical people.
- We don't give the user clear direction on what to do if one of the final install steps checklist is not true. User feels like they would have to be told to reposition the camera.
- Questions why 24 hours at the end? Should we explain this to the user?
- Exit the flow? "I don't think you can. I would slide up or something."
- Context bottom navigation choices: add new devices, livestreaming
- Camera page screen: Does the user know which camera they would need to pick by the look of it? Missing context with the camera appearance?

C:

- For help, user first looked at the height and distance reqs, second they looked at Help
- Transition between camera positioning screens is not very clear
- Which lines should be visible? What does visible mean?
- User would love to see a network name or showing what it would look like in his settings menu
- User expects an edited video of light meanings, things on devices that suggest statuses, tying what's happening on the camera and phone together
- Willing to wait around 2-3 minutes on final calibration screen
- Context bottom navigation choices: Home screen with live view and current status, Past/Present/Future paradigm

AB:

- Can still tell they are nearing the end of the install flow based on images and cues in process

BC:

- thinks the arrow takes them back to previous step
- Context bottom navigation choices: settings, schedule

ABC:

- would exit if they were stuck on a page and hope that they would be brought back to the same spot where they left off
- okay with Continue button function over swiping/clicking dots
- User would hope to be brought back to the same spot where they left off if they left.